



## **Integrated Policy Statement**

Blackstar Security are dedicated to the principle of never-ending continual improvements in quality, environmental, health and safety, service quality and customer satisfaction. Our principal aim is to always supply to our customers, high quality professional security services that meet or exceed stated or agreed customer requirements. Maintenance of our integrated Management System is the fundamental consideration during any of our business practices and must not be compromised. At all times, Management and employees are responsible to comply with quality, environmental and health and safety related protocol. They are encouraged to provide suggestions and constructive criticism to improve our policies, processes and procedures.

We are committed to:

- The protection of the environment, including the prevention of pollution.
- Comply with all applicable requirements.
- Fulfil our compliance and legal obligations which are documented, reviewed and tested.
- Continual improvement of our quality, environmental and health and Safety Management System.
- Prevention of injury and ill health.

Customers are a key source of feedback related to our services and after sales service. This feedback is openly welcomed as it forms an important basis of continual improvement. We must therefore endeavour, to the best of our ability, meet their requirements along with all applicable requirements.

Blackstar Security recognises that the disciplines of quality, environmental and health and safety management are an integral part of the business.

This policy is available to all interested parties upon request.

To achieve the aim of this policy, objectives are established and monitored.